

Annex 2

Tender Assessment

In order to choose the most financially favourable tender, HUR will assess the tenders on the basis of the following criteria:

- Price 40%
- Quality of services 35%
- Quality of buses 25%

The choice of the financially most favourable tender involves taking into consideration both the tender price and the fulfilment of HUR's requirements in respect of the quality of services. The part criteria with the assigned percentages are part of the total evaluation.

If 2 tenders are very comparable, HUR will, following an overall assessment, choose the tender which is the most financially favourable.

The following describes the aspects, which HUR will consider important in the assessment of the individual part criteria.

Part criteria

1. Price

The tender price must be stated on the Tender Form and for each tender be divided into:

- Fixed costs
- Bus related costs
- Costs related to bus hours (weekdays)
- Costs related to bus hours (weekends)

These amounts will form the basis of the total tender price, calculated per normal month.

2. Quality of services

On the assessment of these part criteria, HUR will attach particular importance to the information provided in the tenderer's statement, with reference to Annex 8, and concerning the following:

- Staff resources for fulfilment of the services
- Operational management and monitoring of operations
- Completion of services
- Active traffic management
- Bus information
- Working environment
- Follow-up on quality control results
- Information set-up
- Customer service

On assessment of the information provided by the tenderer, in accordance with Annex 8, HUR's evaluation will also take into account past experience with the tenderer regarding the stated areas.

3. Quality of buses

On assessment of this part criteria, HUR will attach particular importance to the tenderer's disclosures on the Bus Information Chart about:

- Capacity
- Maintenance standard of second hand buses
- Layout, comfort and design
- Bus emissions

Annex 4 of the Tender Terms and Conditions sets out the demands which the buses must fulfil, as well as HUR's additional qualitative requirements regarding the buses. The level of fulfilment of HUR's bus requirements will therefore become part of the quality assessment of the buses.